

What is Product Support?

Consult with Experts; Focus on Your Business Success.

Your Berry Tractor Product Support Sales Rep (PSSR) is ready to assist you.

Need a hand managing the details of your equipment maintenance and repairs? Need help maximizing the productivity and availability of your machine? Your business can benefit from the equipment services that Berry Tractor and Komatsu have to offer. Berry Tractor Product Support Sales Representatives (PSSRs) partner with you. They familiarize themselves with your business, monitor your equipment, and meet your specific needs to keep your machine up and running while minimizing downtime.

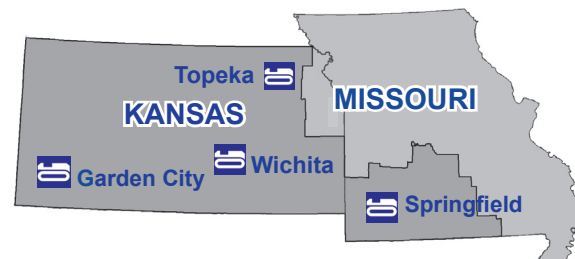
Contact your PSSR today to learn about ways Berry Tractor can help you manage your equipment. Some of the additional services offered by your Berry Tractor PSSR are:

- Develop undercarriage management plan that includes inspections using the latest technology
- Providing information regarding maintenance and repair options, allowing you to make the best service decisions for your business.
- Customizing solutions for any equipment repair
- Answering questions about the latest Komatsu technical data
- Reviewing technical data from Komtrax reports
- Discussing repair options
- Supplying items such as ground engaging tools, filters, batteries, hardware, etc.
- Helping to predict when a major component needs repair or overhaul
- Monitoring terms and fulfillment of your Komatsu Care PM Contracts

We carry a broad range of equipment—wheel loaders, crawler dozers, excavators, motor graders, articulated trucks, rigid frame trucks, soil compactors, asphalt compactors, pneumatic tire compactors, landfill compactors, crushers, screens, conveyors, asphalt pavers, concrete pavers, curb and gutter machines, construction brooms, material trailers and equipment trailers. Berry Tractor sells only the most reliable equipment brands – Komatsu, BOMAG, CedarRapids, Gomaco, Gradall, Screen Machine Industries, Superior Broom, Trail King, Telesmith, Masaba, Mauldin, Montabert / Tramac, Hensley, and Wacker Neuson to name a few.*

**not all brands are serviced at all locations.*

KOMATSU®



930 South West Str.
Wichita, KS 67213
316.943.4246

3830 West Jones
Garden City, KS 67846
620.277.2290

1750 SW 41st Str
Topeka, KS 66609
785.266.9509

2060 North West By-Pass
Springfield, MO 65803
417.831.2651

Product Support



Reliable Equipment • Responsive Service

www.BerryTractor.com



PARTS

- Komatsu's regional parts depot in Ripley, TN assures quick availability
- Berry Tractor maintains a multimillion dollar parts inventory
- Parts for Any Brand, Any Model
- Quick Delivery
- Remanufactured OEM Parts Are Available
- Used Parts available for Komatsu and other manufacturers



SERVICE

- Field Service - Certified Technicians service your equipment at your job site
- Shop Service - State-of-the-Art Equipment, Factory Trained Technicians



KOMATSU CARE

Our exclusive service program featuring complimentary factory scheduled maintenance. Imagine effective and efficient-running equipment at a lower cost of ownership for the first 3 years/2000 hours.



KOMTRAX

KOMTRAX is Komatsu's remote monitoring system. KOMTRAX or KOMTRAX Plus is standard equipment on most new Komatsu machines, with free monitoring services to the original owner, transferable under most circumstances. KOMTRAX is also available as a retrofit for older Komatsu and non-Komatsu machines.



PLANNED MAINTENANCE

A well-planned maintenance program can save you significant money over the life of your equipment by keeping it operational and extending its life. Consider what a single catastrophic failure, due to improper maintenance can cost, in terms of increased repair costs, loss of production, rental or backup machine, idle personnel and equipment, and /or disruption of schedules.



REMANUFACTURED PRODUCTS

From a major component replacement to a complete second-life machine rebuild, we have the genuine Komatsu Reman components to fit the needs of your business. Backed by Komatsu's Component Quality Assurance Program, we have the Komatsu Reman parts you need for both unexpected downtime, or planned rebuilds and repairs that help protect your component core value



OIL & WEAR ANALYSIS (KOWA)

Analyzing engine oil and other fluids is the best way to look inside a machine's engine and powertrain. It can help you identify trends and make informed repair and maintenance decisions.

The Komatsu Oil & Wear Analysis (KOWA) program allows you to pinpoint and solve equipment problems by providing a full range of information on both the lubricant and the machine that can support your operations and maintenance decisions.



TRACK MANAGEMENT (TMS)

Correctly managing the undercarriage of your excavators and crawler dozers is critical to their service life and productivity. A "Run to Destruction" approach is not always the best option. Based on your machine's application and the amount and type of wear, your Distributor can develop an appropriate undercarriage management PSSR to better schedule necessary service.



AFTERMARKET PARTS FOR ALL BRANDS

Oil Program



Heavy Duty Filtration Products



Luber-finer® provides premium filtration solutions for fleets operating vehicles on-highway as well as for off-road applications such as heavy construction, mining, agriculture, the oil and gas industry, and marine.



Parts Manufactured to New Original Equipment Standards



- Undercarriage
- Repair parts
- Engine Parts
- Drive Train

